

## **Cancellation and No Show Policy**

Cancellations/No show: If you are unable to keep an appointment, please call our office at least 24 hours prior to your office visit and 72 hours prior to your procedure. We can then reschedule your appointment to a more convenient time. A \$50 fee will be applied to all office visits not canceled prior to the 24-hour period or if you fail to show for your scheduled appointment. A \$150 fee will be applied to all procedures not cancelled prior to the 72-hour period or if you fail to keep your appointment. Cancellation fees are the sole responsibility of the patient and are not covered under patient's insurance.

Late Arrivals: Though we understand that there are reasons why you might be late for an appointment, late arrivals impact our busy schedule and other patients that arrive on time. We will see you on the same day, however, there may be a wait as we will need to see other patients at their scheduled time. There will be a late fee when patients arrive more than 15 minutes past their scheduled time.